

IN WITNESS WHEREOF, the parties have signed this Letter of Agreement this 28th day of February, 1973.

WITNESS:

/s/ Charles W. Thomson

/s/ R. S. Humbert

/s/ Ed Westervelt

/s/ Yvette Klopner

/s/ Erin M. Wallace

/s/ Barbara L. Biertman

WITNESS:

/s/ Rachel M. Woodings

/s/ Marjorie K. Hunter

/s/ Trudy Kaufman

/s/ Patricia Feldhake

FOR UNITED AIR LINES, INC.

/s/ Clark E. Luther

Clark E. Luther
Vice President
System Personnel

FOR THE STEWARDESSES
AND FLIGHT STEWARD IN
THE SERVICE OF UNITED AIR
LINES, INC.

/s/ J. J. O'Donnell

J. J. O'Donnell
Air Line Pilots Association,
International

/s/ Kelly Rueck

Kelly Rueck, Vice President
Stewardess & Steward
Division

May 1, 2003

Mr. Gregory E. Davidowitch, President
UAL/AFA Master Executive Council
Association of Flight Attendants
6400 Shafer Court, Suite 250
Rosemont, IL 60018

Re: Uniform Stripes

Dear Mr. Davidowitch:

This letter will confirm that, during the course of the negotiations leading to the Restructuring Agreement dated May 1, 2003, the Company and the Union discussed the Flight Attendant uniform. Within ninety (90) days from date of signing of the Restructuring Agreement, the Company and the Association will meet to determine a cost neutral method of phasing in a uniform jacket with stripes on the cuff of the sleeve through the normal replacement process in accordance with Section 16.D. of the Flight Attendant Agreement.

Sincerely,

/s/ Charles L. Ahmes
Charles L. Ahmes
Managing Director
Onboard Service